



PUBLIC TRANSPORTATION

Updated 04/16/2020

Although transportation may be less frequently used for many right now, those still needing access to transportation for necessary trips, such as medical care, may have trouble finding it. To support our community in this need, we've compiled a list of resources to public transportation options throughout North Texas.

NOTE: As of the date of this handout, our team has checked that these transportation options are available but may be running reduced schedules or routes. We will work to keep this list as updated as possible but please contact the entities below to verify or access services.

COLLIN COUNTY

Collin County Transit

A subsidized taxi service for seniors and certified disabilities for Celina, Lowry Crossing, McKinney, Melissa, Princeton and Prosper residents. Not all taxis are accessible. Accessible service must be requested at the time of scheduling. Operates Monday through Friday, 6 a.m. to 6 p.m. Fares are \$2.25, plus \$1.80 per mile.

Website: dcta.net

Phone: 940-243-0077

Collin County Rides

A rider assistance program offered for Wylie, Allen and Fairview for residents that are 65 or older or have a certified disability and have an origin or destination within one of the three cities.

Website: dart.org/ccr

Phone: 214-828-6717

DALLAS COUNTY

DART Paratransit Services

An origin to destination, curb-to-curb public transportation service for people with disabilities who are unable to use DART fixed route buses and trains. The service is operated with accessible vehicles and taxi cabs. Certified riders can schedule trips to begin and end in any of the following cities: Addison, Carrollton, Cockrell Hill, Dallas, Farmers Branch, Garland, Glenn Heights, Highland Park, Irving, Richardson, Rowlett, Plano and University Park.

Website: dart.org

Phone: 214-828-6717

Metrocrest Services

Offers transportation to senior citizens living in the service areas of Carrollton, Farmers Branch, Addison, Coppell and city of Dallas in Denton County. The service area extends to 5 miles outside the city limits of Carrollton, Farmers Branch, Addison and Coppell. Available Monday through Friday, 9 a.m. to 3:30 p.m. and one-way cost is based on incomes and ranges from \$3 to \$10.

Website: metrocrestservices.org

Phone: 972-446-2100

My Ride Dallas

My Ride Dallas is a transportation counseling program dedicated to helping older adults and people with disabilities understand the transportation options available to them in Dallas County. Tell My Ride Dallas where you are and where you want to go, and their staff will provide you with the most appropriate, cost-effective transportation service in Dallas County.

Website: myridedallas.org

Phone: 972-855-8084

STAR Transit

STAR Transit provides a same-day service in designated areas of Mesquite. See below for more details.

Website: startransit.org

Phone: 877-631-5278

KAUFMAN, ROCKWALL, NAVARRO & ELLIS COUNTIES

STAR Transit

Rides are available in and around Kaufman, Rockwall, Navarro and Ellis counties in ADA accessible buses with fare discounts for qualified seniors 60+ years of age, veterans and persons of disabilities. Riders must complete an eligibility form. Fares from \$1-\$12 depending on distance. Available in most areas from 6 a.m. to 6 p.m., Monday-Friday in most areas.

Website: startransit.org

Phone: 877-631-5278

TARRANT COUNTY

Trinity Metro ACCESS (formerly MITS)

Paratransit service for persons with a verified disability offering door-to-door transportation within service areas of Fort Worth, Blue Mound and River Oaks. Must complete application to be certified as an ACCESS passenger. Cost is \$4 per ride, operates seven days a week.

Website: ridetrinitymetro.org

Phone: 817-215-8600

Call A Ride of Southlake (CARS)

Free, non-emergency transportation **for Southlake residents only** who are seniors or adults with disabilities for medical, dental, social, business, shopping and personal needs.

Transportation limited to 25-mile radius of Southlake for medical purposes and a 7-mile radius for other non-medical purposes. Clients are transported in the personal vehicles of CARS volunteers.

Website: callarideofsouthlake.org

Phone: 817-798-4022

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Catholic Charities Fort Worth | Tarrant County Transportation Services

Provides transportation for adults (65+ years of age) and individuals with disabilities within Tarrant County for any trip purpose. Service areas include: Azle, Lake Worth, Saginaw, Benbrook, Sansom Park, Westworth Village, Crowley, Everman, Forest Hill, Grapevine, Haltom City, Keller, Bedford, North Richland Hills, Arlington, Mansfield, Kennedale, Hurst, Euless, Bedford and Alliance areas. Must be a resident in one of the participating cities. Service available weekdays from 6 a.m. to 7:30 p.m. Fares start at \$2.50 per one-way trip.

Website: catholiccharitiesfortworth.com/transportation

Phone: 817-336-8714

Handitran

Provides senior citizens and persons with disabilities ride share, door-to-door responsive transportation in mini-buses and taxi cabs in Arlington and a 1.5 mile radius outside of city limits. **Must be a resident of Arlington.** Cost is a one-time \$10 application fee, plus \$2 per one-way trip. Monthly passes available for \$55.

Website: handitran.com

Phone: 817-459-5390

DENTON COUNTY

Span Transit

Appointment-only, door-to-door transportation with handicap accessible vehicles in Denton County. Available Monday through Friday, 7 a.m. to 6 p.m. Must submit a written application and call by 2 p.m. day before your trip to schedule.

Website: span-transit.org

Phone: 940-382-2224

DCTA Access

Paratransit service that provides transportation for disabled residents and visitors in Lewisville, Denton and Highland Village. Offers both ADA paratransit service and non-ADA demand-response service. Application process is required. One-way fares are \$3.

Website: dcta.net

Phone: 940-243-0077

OTHER NORTH TEXAS RESOURCES

Aetna Medicare Transportation

- Website: <https://www.aetnamedicare.com/united/en/live-well/transportation-benefit.html>
- Phone: 1-815-814-1699

UBER Health - uberhealth.com

NTCOG - <https://www.nctcog.org/trans/plan/transit/transit-providers>

Angel Wheels - angelwheels.org

Go Go Grandparent - gogograndparent.com