

CONSULTERA ADVISORS

How to Safely Re-open your Business:
Strategies to Mitigate Risk during COVID-19

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WHEN AND WHY DO WE NEED TO RETURN

- **Our patients need the care that only we can provide**
- **The long-term stability of our practices are at stake**
- **Learn the best way your clinic can operate now, while the risks are lower than they will be this Fall.**
- **Get control of co-morbid conditions before a second wave of COVID-19**

Prevention

- Updated and revised policies and procedures to minimize infection
- Quarterly certification to maintain best policies and procedures for infection control
- Quarterly audits of execution of infectious control policies and procedures to ensure compliance

Mitigation

- Recognition of ill employees
 - Placing ill employees on sick-leave/quarantine
- Contact tracing and management of close contacts to help stop the spread of the illness
- Follow-up with close contacts to monitor symptoms
- Coordinate testing for ill employee and/or close contacts

Resolution

- Coordinate management and treatment of ill employees
- Coordinate when an ill employee, and close contacts of ill employee, are medically cleared to return to work

PREVENTION

- **Establish clear policies to establish which patients are allowed in the clinic and which patients are not**
- **Determine face mask and face covering policies**
- **Ensure that you have supplies**
- **Determine how to minimize patients' time in the clinic and waiting times in your waiting room**
- **Minimize staff contact with patients to <6 minutes and time spent within 6 feet of a patient**

MITIGATION

- **Determine how you will manage staff members who were in close contact with infected patients**
- **Determine if you will be testing at your location and how**
- **Contact tracing**
- **Understand your financial obligations to employees who can not work due to either contracting COVID-19, having a family member contract COVID-19, or if they do not have access to childcare**
- **CARES ACT & Families First Coronavirus Response Act**

RESOLUTION

- **Develop strategies to manage ill employees**
- **How to determine when employees will be returning**
- **Determine future strategies for Fall 2020**

OUR LESSONS

- You may lose employees due to them not wanting to come back**
- You will have to manage employees who have had a close contact with someone infected with COVID-19**
- Managing any ill employee is more difficult and causes more fear than ever**
- As your staff gains experience with this “New Normal” they will develop confidence in the process and things will start to feel like the “Old Normal” again but it expect it to take about 4 weeks.**